

Electronic Acknowledgement Receipt

EFS ID:	3099599
Application Number:	10645438
International Application Number:	
Confirmation Number:	7992
Title of Invention:	Management of queues in contact centres
First Named Inventor/Applicant Name:	Tony McCormack
Customer Number:	23644
Filer:	William M. Lee/Maggie Pomroy
Filer Authorized By:	William M. Lee
Attorney Docket Number:	920673-94702
Receipt Date:	03-APR-2008
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1		94702response.pdf	863211 4fe5ed970-2b61252787c70e07440e37 c-d3104f	yes	20

Multipart Description/PDF files in .zip description

Document Description	Start	End
Amendment - After Non-Final Rejection	1	19
Extension of Time	20	20

Warnings:

Information:

2	Fee Worksheet (PTO-06)	fee-info.pdf	8138 3-8be9119f38dc0264aef2287533cb97196 8a55a	no	2
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Warnings:

Information:

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